1. ID: recAdd

Title: Add Guests

Story: As a receptionist I would like to add guests to the database

1. ID: recModiify

Title: Modify Guests

Story: As a receptionist I would like to modify guest details from the data

1. ID: recDelete

Title: Delete Guests

Story: As a receptionist I would like to delete guest records from the data

1. ID: recLogIn

Title: Log In

Story: As a receptionst I would like login to the management system with a unique ID

1. ID: recSearch

Title: Search Database

Story: As a receptionist I would like to search for clients in the database

1. ID: recCheckIn

Title: Check In

Story: As a receptionist I would like check in guests

1. ID: recCheckOut

Title: Check Out

Story: As a receptionist I would like to checkout guests

1. ID: recCreateRes

Title: Create a Reservation

Story: As a receptionist I would like to create a reservation

1. ID: recModifyRes

Title: Modify Reservation

Story: As a receptionist I would like to modify a reservation

1. ID: recDeleteRes

Title: Delete a Reservation

Story: As a receptionist I would like to delete/close a reservation

1. ID: recUpdateRm

Title: Update Room Availability

Story: As a receptionist I would like to update room availability in the system

1. ID: recGeneInv

Title: Generate Invoice

Story: As a receptionist I would like to generate a client invoice

1. ID: recGeneInv

Title: Generate Invoice

Story: As a receptionist I would like process a client’s payment

1. ID: recAnsPhone

Title: Answer the phone

Story: As a receptionist I would like to be able to answer the phone or make phone calls

1. ID: recFulfillRmReq

Title: Room Service

Story: As a receptionist I would like to be able to fulfil room service requests

1. ID: recSendConf

Title: Send Booking Confirmation

Story: As a receptionist I would like to be able to send booking confirmations

1. ID: cusRes

Title: Make a Reservation

Story: As a guest I would like to be able to make a reservation

1. ID: cusBrowse

Title: Browse Room

Story: As a guest I would like to be able to browse room selection

1. ID: cusBrowse

Title: Browse Rooms

Story: As a guest I would like to be able to modify my reservation

1. ID: cusCancel

Title: Cancel a Reservation

Story: As a guest I would like to be able to cancel my reservation

1. ID: cusVerify

Title: Verify Availability

Story: As a guest I would like to be able to verify room availability at the hotel

1. ID: cusPay

Title: Pay a Bill

Story: As a guest I would like to be able to pay my hotel bill

1. ID: cusinfo

Title: Provide Personal Information

Story: As a guest I would like to be able to provide my personal information to the hotel system

1. ID: cusExit

Title: Exit Booking System

Story: As a guest I would like to be able to exit the booking system without making a reservation

1. ID: mgrPull

Title: Pull Reports

Story: As a manager I would like to pull reports from the system

1. ID: mgrAssign

Title: Assign Tasks

Story: As a manager I would like to assign tasks to my employees

1. ID: mgrAddEmp

Title: Add Employees

Story: As a manager I would like to add employees to the database

1. ID: mgrModifyEmp

Title: Modify Employees

Story: As a manager I would like to modify employees in the database

1. ID: mgrDelEmp

Title: Delete Employees

Story: As a manager I would like to delete employees in the database

1. ID: mgrSameRec

Title: Preform Receptionist Tasks

Story: As a manager I would like to be able to preform the same tasks as the receptionist with regards to clients